

## **NSSLGlobal Creditor Action Plan 2026**

NSSLGlobal currently pays 94% of its creditors within 60 days of the receipt of the invoice.  
NSSLGlobal currently pays 84% of its creditor within their agreed terms.

The primary causes of these results are:

- The goods have not been received; however, the invoice has been issued on goods dispatch, thus leaving NSSLGlobal owing the invoice without being in receipt of the goods.
- Disputes and Queries on invoices with suppliers can delay payment.
- Invoices of less than £100 in equivalent foreign currency are not normally paid until several invoices reach a higher value together, due to high bank charges.

In order to address these failings, NSSLGlobal will:

Conduct a thorough analysis of the current accounts payable process to identify bottlenecks and areas of inefficiency. This will include a review of the invoice approval workflows and payment process, streamlining where necessary thus reducing delays.

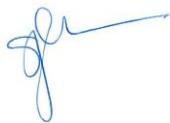
Review the payment policy to ensure that it outlines the terms and conditions of payment to be followed by all stakeholders. The policy includes details on the payment cycle, payment methods, late payment penalties and other relevant information.

Set up clear and measurable goals for invoice processing and payment, including a target for paying 95% of all invoices within 60 days.

Provide training to all employees involved in the accounts payable process to ensure they understand their responsibilities and are equipped with the necessary tools and authority to perform their tasks efficiently.

NSSLGlobal report quarterly to the Executive Management team on Creditor levels, including the percentage of Creditors that have been paid within their agreed terms. This information can be provided to Audit Committee's on request.

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