

Celebrating the first year of the Royal Navy getting improved welfare services under Maritime Multi-Media (MMM) contract with NSSLGlobal

In September 2023 NSSLGlobal, a global independent satcom and IT solutions provider, was awarded a contract with the UK Ministry of Defence (UK MOD) to provide comprehensive support for Maritime Multi-Media (MMM) services across the Royal Navy fleet. The aim of this strategic partnership is to enhance the welfare services available to Royal Navy personnel by providing a wide range of entertainment on board vessels. Such welfare services are increasingly important in recruiting and retaining sailors. NSSLGlobal assumed responsibility for the design, support and maintenance of crew Wi-Fi, as well as the upkeep of the fleet's TV systems, encompassing TVRO antennas and Ships Recreational Equipment (SRE). Since taking on the contract NSSLGlobal has installed new TV systems on five ships, completed over 200 support cases to improve services, and conducted over 70 global repair and maintenance activities.

The contract solidifies NSSLGlobal's position as a trusted partner to the Royal Navy and reinforces its commitment to delivering exceptional end-to-end welfare solutions. It also follows the company's outstanding track record and successful collaborations with the Royal Navy and Defence Digital through its longstanding Skynet and Ship Alongside System (SAS) contracts. Under the terms of the multi-year contract, NSSLGlobal provide round-the-clock support, conduct global repairs, ensure security and safety compliance, and look to introduce cutting-edge technologies to continually enhance the welfare services available to the Royal Navy fleet.

“NSSLGlobal has been serving the Royal Navy since 1982, and we are delighted by the continued confidence the MOD has in our expertise and capabilities,” said Sally-Anne Ray, Group CEO, NSSLGlobal. “The first year of this new agreement coincides with a significant drive from the MOD to improve crew wellbeing and underscores our deep commitment to supporting the Royal Navy's welfare services. We look forward to delivering exceptional MMM services to the Royal Navy and ensuring their connectivity needs are met seamlessly.”

John Clapp, Project Manager, MOD Defence Digital, added “NSSLGlobal has demonstrated a proven track record in delivering reliable and leading-edge solutions to the Royal Navy. As we endeavour to deliver enhanced living and working environments to our sailors while they are at sea, this partnership will ensure that our personnel receive the highest standard of welfare services, including reliable wi-fi connectivity and entertainment options. We look forward to working closely with NSSLGlobal over the coming years.”

For more information about MMM services and the full portfolio of NSSLGlobal solutions, visit www.nsslglobal.com.

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About NSSLGlobal

NSSLGlobal Group is a leading independent provider of satellite communications and IT solutions with innovation and customer service at the core of its DNA. With 55 years of experience in the government and maritime mobility markets, NSSLGlobal provides best-in-class satellite solutions including hybrid LEO networks and SMART NavCom services, working in partnership with some of the largest MSS and VSAT satellite operators.

Headquartered in the United Kingdom, the company employs 250+ staff worldwide and has offices across Germany, Denmark, Norway, the Netherlands, Sweden, Poland, Singapore, and the United States.

Its technical and engineering Research and Development division based in Norway is focussed on developing and delivering market competitive satellite-based solutions for IPTV products and VSAT technology including Hubs and VSAT modems for mobility and fixed applications globally.

NSSLGlobal has strong values and is committed to working ethically, with integrity and always lawfully wherever it operates and with everyone it does business with. It is certified to Information Security Management Systems 27001:2013, Quality Management 9001:2015, Environmental Management 14001:2015, Health and Safety management 45001:2018 and 44001:2017 Collaborative Business Relationships. www.nsslglobal.com